

GORENT TECHNOLOGIES PTE LTD PRIVACY POLICY

Effective Date: 21 Feb 2026

This Privacy Policy ("Policy") sets out how **GoRent Technologies Pte Ltd** (UEN: 202510439Z), with its registered address at 60 Paya Lebar Road, #07-54, Paya Lebar Square, Singapore 409051 ("GoRent", "we", "us" or "our"), collects, uses, discloses and protects personal data in accordance with the Personal Data Protection Act 2012 of Singapore ("PDPA").

By accessing and using our mobile application, website, services, or interacting with us (collectively, the "Services"), you consent to the collection, use and disclosure of your personal data in accordance with this Policy.

1. Personal Data We Collect

We collect personal data that you provide or that arises from your use of our Services. This may include:

- Full Name
 - Date of Birth
 - National Registration Identity Card (NRIC) or FIN number
 - Driving License Number
 - Residential Address
 - Email Address
 - Mobile Number
 - Payment Information (e.g. credit card or PayNow transaction ID)
 - Vehicle rental history and transaction data
 - Location data, telematics and device information
 - Images or videos captured during physical events, roadshows, interviews, or through app-based reporting (e.g. accident claims)
 - Any other personal data you may provide to us via forms, feedback, support tickets or customer communication
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2. How We Use Your Personal Data

We may use your personal data for the following purposes:

- To verify your identity and eligibility for use of our Services
- To process and manage bookings, payments, cancellations, and refunds
- To communicate with you regarding your account or transactions

- To resolve disputes, provide support, and respond to queries or feedback
 - To detect and prevent misuse, fraud, or unauthorised access to our platform
 - To improve our Services, user experience, and application performance
 - To administer contests, events, or promotions
 - To send you marketing materials if you have provided consent
 - To comply with applicable legal and regulatory obligations
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3. Disclosure of Personal Data

We may disclose your personal data to the following parties:

- Vendors listed on our platform for purposes of rental fulfilment and dispute resolution
- Payment processors, insurers, verification partners, and logistics providers
- Government agencies or law enforcement if required under law
- Our related companies, subsidiaries, affiliates, and professional advisors
- Any third-party service providers who support our operations, under binding data protection agreements

If personal data is transferred outside of Singapore, we will ensure the recipient provides a comparable level of data protection as required under the PDPA.

4. Marketing Communications

If you have consented, we may send you promotional messages via email, SMS, or push notifications. You may withdraw your consent at any time by:

- Clicking the 'unsubscribe' link in our emails
 - Adjusting your in-app notification settings
 - Emailing us at dpo@gorent.sg
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5. Data Protection & Security

We adopt appropriate administrative, technical, and physical safeguards to prevent unauthorised access, collection, use, disclosure, or disposal of your personal data, including:

- Role-based access control
- Encrypted databases and secure storage
- Regular security audits and access monitoring

We also limit access to your personal data to staff or authorised partners who need it for operational duties.

6. Retention of Personal Data

We retain personal data for as long as necessary to fulfil the purpose for which it was collected, or as required under applicable laws and regulations. Thereafter, data will be securely deleted or anonymised.

7. Access and Correction Rights

You have the right to:

- Access your personal data held by us;
- Request correction of any inaccurate data;
- Withdraw consent to the use of your personal data (subject to legal and contractual obligations).

Requests may be submitted in writing to **dpo@gorent.sg**. We will respond within 30 days. If additional time is required, you will be notified accordingly.

8. Data Protection Officer

If you have any questions or concerns about this Policy or how your personal data is handled, you may contact our appointed Data Protection Officer (DPO) at:

Email: dpo@gorent.sg

9. Policy Updates

We may update this Privacy Policy from time to time to reflect legal or operational changes. The latest version will always be available at **www.gorent.sg**. Your continued use of our Services constitutes your agreement to the updated Policy.

GoRent Technologies Pte Ltd

UEN: 202510439Z

60 Paya Lebar Road, #07-54, Paya Lebar Square, Singapore 409051

Website: www.gorent.sg

Email: support@gorent.sg